

## February 2013

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## February Professional Development Meeting

### *How to Use Cycle Counting to Control Inventory*

**Wednesday, February 20<sup>th</sup>  
Geneva, IL**

**Presented by:  
Janet Steiner, CPIM, CSCP**

In today's economic environment, it is more critical than ever for businesses to manage their inventories effectively. Inventory is a reflection of management's inability to control its processes. In a perfect world, all manufacturing companies would only have inventory that it receives, converts and ships in the same day. This presentation focuses on a hands-on simulation in which participants have an opportunity to participate in a cycle count, analyze the results and develop potential process improvements to reduce inventories and WIP without negatively affecting production or on-time delivery.

### Takeaways:

Demonstrate how to use your cycle count program reduce costs and/or increase efficiencies by:

1. Identifying what areas / processes need to improve
2. Developing potential solutions to issues identified
3. Evaluating how well processes have improved

Please join us for a cutting edge discussion of improvement methodologies and how companies can go beyond traditional thinking to escape the "improvement trap" and transform the way you improve.

Janet Steiner is President of Lean Supply Chain Solutions, Inc. an organization that focuses on training and education in the field supply chain management. She was Director of Distribution and Logistics at Westell Technologies, Inc. prior to retiring in 2008. Leadership responsibilities there were warehousing, shipping, customs, transportation, and inventory control functions. Ms. Steiner has experience in

corporate mergers, sponsoring and leading LEAN implementation projects, and managing inventory control processes. She implemented a cycle count program that eliminated annual physical inventories. Inventory was reduced by 76%. Prior to Westell, she was Production Planning Manager for Ace Hardware's Paint Manufacturing Division. She has functioned as a system analyst and as an accountant.

Ms. Steiner's broad range of experience applies to process improvement initiatives, and Enterprise Resource Planning system implementation. She is CPIM and CSCP certified.

Ms. Steiner is active in the Association for Operations Management (APICS) previously serving on the Board of Directors as Vice President of Customers and Regional Vice President and is currently a member of the Instructor Development Committee.

She regularly speaks at APICS meetings, topics includes Value Stream Mapping, Lean, Bills of Materials, Cycle Counting, and Women in Operations Management. She also presented workshops on "Use Your Cycle Count Report as an Effective Tool to Improving Profitability" at the 2011 APICS International

Conference and "Reaping Lean Rewards" at the 2010 APICS International Conference. Ms. Steiner has been teaching supply chain management topics for over 10 years and has obtained the designation of Master Instructor, CPIM and Instructor Training for APICS. Additionally Ms. Steiner has been instrumental in developing the instructor training courseware for APICS.

In her spare time, Janet and her husband, Todd Soukup, run farms in two states and raise Appaloosa horses.

**February PDM Dinner Meeting Registration**  
Wednesday, February 20<sup>th</sup>, 2013

**Location:** Riverside Receptions & Conference Center  
35 North River Lane, Geneva, IL 60134  
(630) 262-8371  
[www.riversidereceptions.com](http://www.riversidereceptions.com)

**Cost:** \$25 APICS Members  
\$40 Non-Members  
\$15 Full-time Students  
\$20 APICS Members in transition (cash or check at the door)

**Payment:** Pre-pay on-line with either VISA, Master Card, Discover, or American Express. Pay at the door with cash or check. We cannot accept credit card payments at the door.

**Schedule:** 5:30pm – 6:15pm: Registration / Networking  
6:15pm – 7:00pm: Dinner  
7:00pm – 8:15pm: Speaker Presentation  
8:15pm – 8:30pm: Q&A / Wrap-up

Register on our website at [www.apics-foxriver.org](http://www.apics-foxriver.org) by noon on Tuesday, February 19<sup>th</sup>, 2013.

## Update from the President

Tony Tills, CPIM, CSCP

APICS Professional Development Meetings provide the opportunity to network with other professionals in the industry as well as seeing industry leading speakers on topics that you have chosen. We have provided experts in lean manufacturing, supply chain management, S&OP, and more. This spring will be no different as we bring top notch meetings with topics such as lean manufacturing, cycle counting, and reshoring initiatives. Be sure to visit our website at [www.apics-foxriver.org](http://www.apics-foxriver.org) to register for one of our exciting events this spring.

## APICS Great Lakes District Student Case Competition



The 18<sup>th</sup> Annual APICS Great Lakes District Student Case Competition will be held at the DoubleTree Hotel & Conference Center in Downers Grove IL., on February 22nd and 23rd, 2013.

### Why a case competition?

Student Case Competitions are based on a real company with a specific operations and/or supply chain problem. They are designed to encourage students to; compare their education with that of other students, test their classroom education and its usefulness in solving real-world situations, and foster Student Chapter involvement in District and Professional Chapter activities while creating a firm APICS foundation now as a college student to help you now, as well as into and throughout your professional career.

### Can Professional APICS Members attend?

Attendance is free of charge to APICS Professional Members. The Student Case Competition is an excellent opportunity to network with both professional members, and future young professionals.

24 teams will be competing for cash prizes and the opportunity to represent the Great Lakes District in the "2013 APICS International Conference Case Competition" in Orlando Florida, October 2013.

The Great Lakes District Case Competition began in 1995. This will be our 18th annual event. The first 24 teams with completed forms and fully paid registration fees will be accepted. Registration fee is \$500, and students are sponsored by the local professional chapter. The APICS Fox River Chapter will be sponsoring the NIU Student Chapter Team

For additional information, contact:

Tony Tills at [president@apics-foxriver.org](mailto:president@apics-foxriver.org) or visit the District website at [www.apicsgreatlakes.org](http://www.apicsgreatlakes.org)

# McDonald's Innovation Center and HubOne Tour

On February 5<sup>th</sup>, HubOne and the McDonald's Innovation Center opened their doors for the APICS Fox River Chapter to tour. Visitors from around the world frequent the Innovation Center and work with the staff. The day kicked off with a sampling of the breakfast products that McDonald's was testing that day. We broke into small groups and toured the innovation center. Once inside the speakers walked the participants through several make shift kitchens that they have setup. The discussion was based around how the kitchens are modular and can be setup to match any restaurant setup. These test kitchens can imitate the menu, traffic patterns, and volumes from any of the McDonald's restaurants around the world. The staff tests ideas that have been submitted by employees, suppliers, and franchise owners. The employees of the innovation center work diligently each day to take seconds off the current turnaround times on orders. Faster turnaround times leads to increased volume and more satisfied customers. One of the ideas that are currently being testing in select restaurants is a self-serve ordering kiosk.

The group then headed to the distribution center where HubOne takes over. It is here that the hamburgers and Shamrock Shake mix meet the Happy Meal Toys. HubOne consolidates shipments from suppliers all across the country to the McDonald's distribution centers. What sets HubOne apart from many 3PLs is their constant communication with the customer and willingness to update shipments at a moments notice even if the truck is already at the dock for pickup. The chapter would like to extend a special Thank You to the employees of HubOne for helping to organize the tour for us.



Photo courtesy of:  
<http://community.cengage.com/GECResource/blogs/management/archive/2012/05/25/mcdonald-s-innovation-center.aspx>

# APICS Fox River Chapter - Open Enrollment Class Schedule

## Waubonsee Community College

Course/Workshop	Dates	Day	Time CDT	Campus
Project Management Professional (PMP)	3/5/13 & 3/12/13	2 Tuesdays	9:00am-3:00pm	Sugar Grove
Execution and Control of Operations (ECO)	3/11/13-4/15/13	6 Mondays	6:00-10:00pm	Aurora
Strategic Management of Resources (SMR)	3/14/13-4/18/13	6 Thursdays	6:00-10:00pm	Aurora
Warehouse Set Up	4/11/13	Thursday	9:00-11:00am	Aurora
Warehouse Material Flow	4/18/13	Thursday	9:00am-12:00pm	Aurora
Physical Inventory & Cycle Counting	4/25/13	Thursday	9:00am-12:00pm	Aurora
Bar Coding & RFID	5/2/13	Thursday	9:00-11:00am	Aurora
3PL Warehouse Logistics Operations	5/9/13	Thursday	9:00-11:00am	Aurora
Warehouse Set Up	5/23/13	Thursday	1:00-4:00pm	Aurora
Certified Supply Chain Professional (CSCP)	5/25/13-6/29/13	6 Saturdays	9:00am-3:00pm	Aurora
Warehouse Material Flow	5/29/13	Thursday	1:00-4:00pm	Aurora
Basics of Supply Chain Management (BSCM)	6/3/13-7/8/13	6 Mondays	6:00-10:00pm	Aurora
Project Management Fundamentals	6/4/13 & 6/11/13	2 Tuesdays	9:00am-3:00pm	Sugar Grove
Physical Inventory & Cycle Counting	6/6/13	Thursday	9:00am-12:00pm	Aurora
Bar Coding & RFID	6/13/13	Thursday	1:00pm-3:00pm	Aurora
3PL Warehouse Logistics Operations	6/20/13	Thursday	9:00am-12:00pm	Aurora
Certified Associate in Project Mgmt (CAPM)	7/9/13 & 7/16/13	2 Tuesdays	9:00am-3:00pm	Sugar Grove
Project Management Professional (PMP)	7/23/13 & 7/30/13	2 Tuesdays	9:00am-3:00pm	Sugar Grove

## DePaul University

Course/Workshop	Dates	Day	Time CDT	Campus
Detailed Scheduling and Planning (DSP)	2/21/13-3/28/13	6 Thursdays	6:00pm-10:00pm	Naperville
Principles of Inventory Management Workshop	2/25/13	Monday	8:30am12:30pm	Naperville
Statistical Process Control Workshop	3/11/13	Monday	8:30am12:30pm	Naperville
SAP Basics and Best Practices Workshop	3/18/13	Monday	8:30am12:30pm	Naperville
Theory of Constraints Workshop	3/25/13	Monday	8:30am12:30pm	Naperville
Execution and Control of Operations (ECO)	4/4/13-5/9/13	6 Thursdays	6:00pm-10:00pm	Naperville
Strategic Management of Resources (SMR)	5/16/13-6/20/13	6 Thursdays	6:00pm-10:00pm	Naperville

## Elgin Community College

Course/Workshop	Dates	Day	Time CDT	Campus
Certified Supply Chain Professional (CSCP)	4/29/13-6/24/13	8 Mondays	6-9:30pm	Elgin

**Web Courses On-line**

Course/Workshop	Dates	Day	Time CDT	Internet
Certified Manufacturing Technologist (CMfgT)	3/6/13-5/8/13	10 Wednesdays	12:00-2:00pm	Webinar
Certified Manufacturing Engineer (CMfgE)	3/6/13-5/8/13	10 Wednesdays	12:00-2:00pm	Webinar
Certified Quality Engineer (CQE)	3/14/13-5/30/13	8 Thursdays	10:00am-Noon	Webinar
Certified Quality Process Analyst (CQPA)	3/19/13-5/21/13	6 Tuesdays	10:00am-Noon	Webinar
Certified Quality Auditor (CQA)	3/27/13-5/22/13	8 Wednesdays	10:00am-Noon	Webinar
Certified Six Sigma Green Belt (CSSGB)	4/1/13-5/13/13	6 Mondays	10:00am-Noon	Webinar
Lean Bronze Certification (LBC)	4/24/13-5/29/13	6 Wednesdays	6:00-8:00pm	Webinar

**Waubonsee Community College at Copley Center or Sugar Grove (WCC)**

2060 Ogden Avenue, Aurora [www.wcc.cc.il.us](http://www.wcc.cc.il.us)  
 Call registration 630-801-7900,ext.2370 or contact **Elizabeth Hurley** at 630-906-4116 or [ehurley@waubonsee.edu](mailto:ehurley@waubonsee.edu)

**Joliet Junior College (JJC)**

1215 Houbolt Road, Joliet [www.jjc.cc.il.us](http://www.jjc.cc.il.us)  
 Call **Mike Sillar** at 815-280-1423 or e-mail at [msillar@jjc.edu](mailto:msillar@jjc.edu) to register, or for more information.

**DePaul University (DU)**

150 West Warrenville Road, Naperville, IL 60563 [www.apics-foxriver.org](http://www.apics-foxriver.org) / [www.depaul.edu](http://www.depaul.edu)  
 Registrations are handled through the Fox River Chapter. Contact [vpeducation@apics-foxriver.org](mailto:vpeducation@apics-foxriver.org).

**Northern Illinois University (NIU)**

740 Garden Road, Barsema Hall, DeKalb, IL 60115 [www.apics-foxriver.org](http://www.apics-foxriver.org) / [www.cob.niu.edu](http://www.cob.niu.edu)  
 Registrations are handled through the Fox River Chapter. Contact [vpeducation@apics-foxriver.org](mailto:vpeducation@apics-foxriver.org)

**Elgin Community College (ECC)**

1700 Spartan Drive, Elgin, IL 60123 [www.apics-foxriver.org](http://www.apics-foxriver.org) / [www.elgin.edu](http://www.elgin.edu)  
 Registrations are handled through the Fox River Chapter. Contact [vpeducation@apics-foxriver.org](mailto:vpeducation@apics-foxriver.org).

**College of DuPage (COD)**

2525 Cabot Dr Ste 201, Lisle, IL 60532 [www.apics-foxriver.org](http://www.apics-foxriver.org) / [www.home.cod.edu](http://www.home.cod.edu)  
 Registrations are handled through the Fox River Chapter. Contact [vpeducation@apics-foxriver.org](mailto:vpeducation@apics-foxriver.org)

**Pearson VUE Test Sites for CPIM and CSCP certification**

**Exams are administered by Pearson VUE**

They have test facilities in Chicago, Oak Brook and Schaumburg. [www.pearsonvue.com/apics](http://www.pearsonvue.com/apics)  
 Toll Free: 1-866-583-8949

## Save with On-site APICS Education Programs

Contact [vpeducation@apics-foxriver.org](mailto:vpeducation@apics-foxriver.org) for a proposal.



Be among the companies that are scheduling APICS Education Programs on-site at your company location.

The APICS Fox River Chapter offers the following courses for your employees at a discount:

- Certified in Production and Inventory Management (CPIM; 5 Modules)
  - Module 1: Basics of Supply Chain Management (BSCM)
  - Module 2: Master Planning of Resources (MPR)
  - Module 3: Detailed Scheduling and Planning (DSP)
  - Module 4: Execution and Control of Operations (ECO)
  - Module 5: Strategic Management of Resources (SMR)
- Certified Supply Chain Professional (CSCP)
- Principles of Inventory Management
- Lean Workshop
- Global Sourcing Workshop
- Hybrid Course (Fundamentals of Supply Chain, Lean, and Six Sigma)
- Customer Focus Supply Chain Management (CFSCM); One Day Workshop for Non-Supply Chain Professionals (Business Resources, IT, Sales, Marketing, Finance, etc.)

*We can custom tailor an APICS Education Program to meet the goals and strategy of your organization. Contact Chuck Gates at [vpeducation@apics-foxriver.org](mailto:vpeducation@apics-foxriver.org) to schedule an on-site education program.*

# 2012 – 2013 Fox River Chapter Board of Directors

## Administration Team

President:	Tony Tills, CPIM, CSCP
Immediate Past President:	Shawn Batka, CPIM, CSCP
Executive VP:	Open
Secretary:	Rick Skinner
Treasurer:	Jim Hennessy, CPIM, CSCP
Accommodations & Attendance Director:	Vinnie Matic

## Education Team

VP, Education:	Chuck Gates, CPIM, CSCP, CQE, CQM, CMfgE
Certification, Educational Services Director:	Jeff Baker, CSCP
Courseware Development Coordinator:	Kaiya Iverson, CSCP
Instructor Services:	Open
Student Chapter Coordinator:	Randy Weaver, CPIM, CSCP
Faculty Advisor, NIU:	Charles Petersen, Ph.D.
NIU Chapter President:	Kevin Rosenquist

## Marketing Team

VP, Marketing:	Shawn Batka, CPIM, CSCP
Marketing Director:	Jean Meyer, CPIM, CSCP
Program Director:	Dan Lueck, CPIM, CPM
Seminar Coordinator:	Ken Kolany, CSCP
Communications / Publicity Director:	Kim Redlich
Membership Director:	Mary Kolecki, CPIM
Voice of the Customer:	Michael Loughman, CSCP, CPL
Career Center Coordinator:	Michael W. Giese
Webmaster:	Chris Olesen

## Members-at-Large

Member-at-Large:	Larry Simon, CPIM, CIRM, CSCP
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# Congratulations to our Newly Certified Members

*The APICS Fox River Chapter would like to congratulate the following members who have earned their certification in 2012*

### CPIM:

Laura Linzemann	Raymond Aleksionas	Zakariya Kanan
Russell Emrick	Kathleen Anders	Paul Freidel

### CSCP:

Laura Linzemann	Sushil Srivastava	Anthony Bryant
Susan Nicholson	Heather Mercer	Kira Zdunek
James Hennessy	Melissa Sass	Mitul Vashi
Kathleen Anders	Laura Wing	Amy Tran
Erica Enstrom	Kailas Mote	



## Upcoming APICS Events – Mark your calendar

### February

- » 2/20 PDM: How to Use Cycle Counting to Control Inventory Riverside - Geneva, IL
- » 2/21 PDM: Transportation Outlook (joint meeting with APICS  
Highlands Chapter – please register on their website  
[www.highlandsapics.com](http://www.highlandsapics.com)) Holiday Inn - Elgin, IL

### March

- » 3/5 Board Meeting Millard – Geneva, IL
- » 3/14 Plant Tour: McKesson Aurora, IL
- » 3/20 Panel Discussion: Lean Six Sigma Expert Best Practices Gaslight Manor - Aurora, IL

### April

- » 4/2 Board Meeting Millard – Geneva, IL
- » 4/18 PDM: Reshoring Initiatives Riverside - Geneva, IL

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## APICS - Advancing Productivity, Innovation, and Competitive Success

### What is APICS?

APICS, The Association for Operations Management, is the global leader and premier source of the body of knowledge in operations management, including production, inventory, supply chain, materials management, purchasing and logistics. Since 1957, individuals and companies have relied on APICS for its superior training, internationally recognized certifications, comprehensive resources, and worldwide network of accomplished industry professionals.

### What is the Fox River Chapter?

The Fox River Chapter represents companies, and provides services to its members in the Chicago Suburban area. Established in 1977, the Fox River Chapter is the recipient of the highest award given by APICS worldwide, the Platinum Award, for the past 10 consecutive years.

The Fox River Chapter promotes APICS goals by providing networking resources, monthly professional development meetings, certification and educational classes, and publications to members and their companies that lead to improved profits, and advance their professional knowledge and enhance career advancement.

### Membership Application

When you join APICS, you are making the choice to be part of a community of professionals that is committed to excellence and career advancement. APICS membership provides the resources you need to excel in the supply chain and operations management profession. Join APICS to access valuable benefits, including educational and networking opportunities, career resources, unparalleled research and publications, and product discounts. Join APICS today at [www.apics.org/membership-application](http://www.apics.org/membership-application)

*The Fox River Newsletter is published 8 times per year*

Visit us at [www.apics-foxriver.org](http://www.apics-foxriver.org) and on LinkedIn