

## January 2013

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## January Professional Development Meeting

### *Escape the Improvement Trap*

**Wednesday, January 16<sup>th</sup>  
Geneva, IL**

**Presented by:**

**Michael Bremer, CMC, CPA**

Please join us for a cutting edge discussion of improvement methodologies and how companies can go beyond traditional thinking to escape the "improvement trap" and transform the way you improve.

Michael Bremer, co-author of "Escape the Improvement Trap" by CR press Sept 2011, wrote this book as a result of the frustration of watching the way organizations try to improve.

They typically adopted one of a number of different improvement methodologies: TQM, Re-engineering, Value-Engineering, Lean and Six Sigma and a host of other "acronyms du jour." Yet despite working hard to

adopt / apply the particular improvement methodology very few organizations actually experience a true transformation and radically alter their competitive position.

The improvement methodologies are powerful, but the way Company A improves is similar to the way Company B tries to improve, thus most companies get a little bit better, but their competitive position stays the same as the competitors advanced too.

Quite a bit of research was done to better understand why this situation exists. In the January PDM, we will explore five levels of Improvement Maturity that describe what the best companies do differently. Michael will also share a couple of self-assessments tools for your use.

**January PDM Dinner Meeting Registration**  
Wednesday, January 16<sup>th</sup>, 2013

**Location:** Riverside Receptions & Conference Center  
35 North River Lane, Geneva, IL 60134  
(630) 262-8371  
[www.riversidereceptions.com](http://www.riversidereceptions.com)

**Cost:** \$25 APICS Members  
\$40 Non-Members  
\$15 Full-time Students  
\$20 APICS Members in transition (cash or check at the door)

**Payment:** Pre-pay on-line with either VISA, Master Card, Discover, or American Express. Pay at the door with cash or check. We cannot accept credit card payments at the door.

**Schedule:** 5:30pm – 6:15pm: Registration / Networking  
6:15pm – 7:00pm: Dinner  
7:00pm – 8:15pm: Speaker Presentation  
8:15pm – 8:30pm: Q&A / Wrap-up

Register on our website at [www.apics-foxriver.org](http://www.apics-foxriver.org) by noon on Tuesday, January 15<sup>th</sup>, 2013.

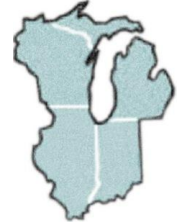
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## Update from the President

**Tony Tills, CPIM, CSCP**

APICS Professional Development Meetings provide the opportunity to network with other professionals in the industry as well as seeing industry leading speakers on topics that you have chosen. We have provided experts in lean manufacturing, supply chain management, S&OP, and more. This spring will be no different as we bring top notch meetings with topics such as continuous improvement, lean manufacturing, cycle counting in addition to a warehouse plant tour and tour of the famous McDonalds innovation center on Oak Brook. Be sure to visit our website at [www.apics-foxriver.org](http://www.apics-foxriver.org) to register for one of our exciting events this spring.

# APICS Great Lakes District Student Case Competition



The 18<sup>th</sup> Annual APICS Great Lakes District Student Case Competition will be held at the DoubleTree Hotel & Conference Center in Downers Grove IL., on February 22nd and 23rd, 2013.

## Why a case competition?

Student Case Competitions are based on a real company with a specific operations and/or supply chain problem. They are designed to encourage students to; compare their education with that of other students, test their classroom education and its usefulness in solving real-world situations, and foster Student Chapter involvement in District and Professional Chapter activities while creating a firm APICS foundation now as a college student to help you now, as well as into and throughout your professional career.

## Can Professional APICS Members attend?

Attendance is free of charge to APICS Professional Members. The Student Case Competition is an excellent opportunity to network with both professional members, and future young professionals.

24 teams will be competing for cash prizes and the opportunity to represent the Great Lakes District in the "2013 APICS International Conference Case Competition" in Orlando Florida, October 2013.

The Great Lakes District Case Competition began in 1995. This will be our 18th annual event. The first 24 teams with completed forms and fully paid registration fees will be accepted. Registration fee is \$500, and students are sponsored by the local professional chapter. The APICS Fox River Chapter will be sponsoring the NIU Student Chapter Team

For additional information, contact:

Tony Tills at [president@apics-foxriver.org](mailto:president@apics-foxriver.org) or visit the District website at [www.apicsgreatlakes.org](http://www.apicsgreatlakes.org)

# APICS Fox River Chapter - Open Enrollment Class Schedule

## Waubensee Community College

| Course/Workshop                            | Dates             | Day   | Time           | Campus      |
|--|-------------------|-------|----------------|-------------|
| Master Planning of Resources (MPR)         | 1/22/13-2/26/13   | Tues  | 6:00-10:00pm   | Aurora      |
| Certified Supply Chain Professional (CSCP) | 1/23/13-3/20/13   | Wed   | 9:00am-3:00pm  | Aurora      |
| Detailed Planning and Scheduling (DSP)     | 1/24/13-2/28/13   | Thurs | 6:00-10:00pm   | Aurora      |
| Basics of Supply Chain Management (BSCM)   | 1/28/13-3/4/13    | Mon   | 6:00-10:00pm   | Aurora      |
| Execution and Control of Operations (ECO)  | 3/11/13-4/15/13   | Mon   | 6:00-10:00pm   | Aurora      |
| Strategic Management of Resources (SMR)    | 3/14/13-4/18/13   | Thurs | 6:00-10:00pm   | Aurora      |
| Certified Supply Chain Professional (CSCP) | 5/3/13-6/28/13    | Fri   | 9:00am-3:00pm  | Aurora      |
| Basics of Supply Chain Management (BSCM)   | 6/3/13-7/8/13     | Mon   | 6:00-10:00pm   | Aurora      |
| Warehouse Set Up                           | 4/11/13           | Thurs | 9:00-11:00am   | Aurora      |
| Warehouse Material Flow                    | 4/18/13           | Thurs | 9:00am-12:00pm | Aurora      |
| Physical Inventory & Cycle Counting        | 4/25/13           | Thurs | 9:00am-12:00pm | Aurora      |
| Bar Coding & RFID                          | 5/1/13            | Thurs | 9:00-11:00am   | Aurora      |
| 3PL Warehouse Logistics Operations         | 5/9/13            | Thurs | 9:00-11:00am   | Aurora      |
| Certified Six Sigma Black Belt (CSSBB)     | 1/2/13 & 1/9/13   | Wed   | 9:00am-3:00pm  | Sugar Grove |
| Certified Quality Engineer (CQE)           | 2/28/13 & 3/7/13  | Thurs | 9:00am-3:00pm  | Sugar Grove |
| Certified Manager of Quality (CMQ/OE)      | 1/8/13 & 1/15/13  | Tues  | 9:00am-3:00pm  | Sugar Grove |
| Certified Quality Technician (CQT)         | 1/3/13 & 1/10/13  | Thurs | 9:00am-3:00pm  | Sugar Grove |
| Certified Manufacturing Technologist (CMT) | 2/1/13 & 2/8/13   | Fri   | 9:00am-3:00pm  | Sugar Grove |
| Certified Manufacturing Engineer (CMfgE)   | 2/1/13 & 2/8/13   | Fri   | 9:00am-3:00pm  | Sugar Grove |
| Professional Engineering Manager (CMfgT)   | 2/15/13 & 2/22/13 | Fri   | 9:00am-3:00pm  | Sugar Grove |
| Project Management Fundamentals            | 1/22/13 & 1/22/13 | Tues  | 9:00am-3:00pm  | Sugar Grove |
| Certified Associate in Project Mgmt (CAPM) | 2/12/13 & 2/19/13 | Tues  | 9:00am-3:00pm  | Sugar Grove |
| Project Management Professional (PMP)      | 3/5/13 & 3/12/13  | Tues  | 9:00am-3:00pm  | Sugar Grove |

## DePaul University

| Course/Workshop                            | Dates             | Day  | Time           | Campus     |
|--|-------------------|------|----------------|------------|
| Master Planning of Resources (MPR)         | 1/10/13-2/14/13   | Thur | 6:00pm-10:00pm | Naperville |
| Detailed Planning and Scheduling (DSP)     | 2/21/13-3/28/13   | Thur | 6:00pm-10:00pm | Naperville |
| Execution and Control of Operations (ECO)  | 4/4/13-5/9/13     | Thur | 6:00pm-10:00pm | Naperville |
| Strategic Management of Resources (SMR)    | 5/16/13-6/20/13   | Thur | 6:00pm-10:00pm | Naperville |
| Certified Supply Chain Professional (CSCP) | 1/14/13-3/25/13   | Mon  | 6:00pm-10:00pm | Naperville |
| Quantitative Forecasting Workshop          | 1/14/13           | Mon  | 8:30am-12:30pm | Naperville |
| Lean Bronze Certification (LBC)            | 1/18/13 & 1/25/13 | Fri  | 8:30am-4:30pm  | Naperville |
| Root Cause Analysis Workshop               | 1/28/13           | Mon  | 8:30am-12:30pm | Naperville |
| S&OP Introduction & Best Practices         | 2/4/13            | Mon  | 8:30am-12:30pm | Naperville |
| Lean Six Sigma Principles Workshop         | 2/18/13           | Mon  | 8:30am-12:30pm | Naperville |
| Principles of Inventory Management         | 2/25/13           | Mon  | 8:30am-12:30pm | Naperville |
| Statistical Process Control Workshop       | 3/11/13           | Mon  | 8:30am-12:30pm | Naperville |
| SAP Basics and Best Practices              | 3/18/13           | Mon  | 8:30am-12:30pm | Naperville |
| Theory of Constraints Workshop             | 3/25/13           | Mon  | 8:30am-12:30pm | Naperville |
| Certified Supply Chain Professional (CSCP) | 4/1/13-6/17/13    | Mon  | 6:00pm-10:00pm | Naperville |
| Quantitative Forecasting Workshop          | 4/1/13            | Mon  | 8:30am-12:30pm | Naperville |
| Root Cause Analysis Workshop               | 4/8/13            | Mon  | 8:30am-12:30pm | Naperville |
| S&OP Introduction & Best Practices         | 4/22/13           | Mon  | 8:30am-12:30pm | Naperville |
| Lean Six Sigma Principles Workshop         | 4/29/13           | Mon  | 8:30am-12:30pm | Naperville |
| Principles of Inventory Management         | 5/13/13           | Mon  | 8:30am-12:30pm | Naperville |
| Statistical Process Control Workshop       | 5/20/13           | Mon  | 8:30am-12:30pm | Naperville |
| SAP Basics and Best Practices              | 6/10/13           | Mon  | 8:30am-12:30pm | Naperville |
| Theory of Constraints Workshop             | 6/17/13           | Mon  | 8:30am-12:30pm | Naperville |

**Olivet Nazarene University**

| Course/Workshop                            | Dates           | Day  | Time          | Campus    |
|--|-----------------|------|---------------|-----------|
| Certified Supply Chain Professional (CSCP) | 1/22/13-3/19/13 | Tues | 5:30pm-9:30pm | Oak Brook |

**Elgin Community College**

|  |                 |      |          |       |
|--|-----------------|------|----------|-------|
| Certified Supply Chain Professional (CSCP) | 1/28/13-3/18/13 | Mon  | 6-9:30pm | Elgin |
| Basics of Supply Chain Management (BSCM)   | 1/29/13-3/5/13  | Tues | 6-9:30pm | Elgin |

**Web Courses On-line**

| Course/Workshop                              | Dates            | Day | Time         | Internet |
|--|------------------|-----|--------------|----------|
| Certified Reliability Engineer (CRE)         | 01/7/13-3/25/13  | Mon | 9:00-11:30am | Webinar  |
| Certified Manager of Quality (CQE)           | 12/10/12-3/25/13 | Mon | 12:00-2:00pm | Webinar  |
| Certified Manufacturing Technologist (CMfgT) | 1/30/13-5/15/13  | Wed | 12:00-2:00pm | Webinar  |
| Certified Manufacturing Engineer (CMfgE)     | 1/30/13-5/15/13  | Wed | 12:00-2:00pm | Webinar  |

**Waubonsee Community College at Copley Center or Sugar Grove (WCC)**

2060 Ogden Avenue, Aurora

[www.wcc.cc.il.us](http://www.wcc.cc.il.us)Call registration 630-801-7900, ext.2370 or contact **Elizabeth Hurley** at 630-906-4116 or [ehurley@waubonsee.edu](mailto:ehurley@waubonsee.edu)**Joliet Junior College (JJC)**

1215 Houbolt Road, Joliet

[www.jjc.cc.il.us](http://www.jjc.cc.il.us)Call **Mike Sillar** at 815-280-1423 or e-mail at [msillar@jjc.edu](mailto:msillar@jjc.edu) to register, or for more information.**DePaul University (DU)**

150 West Warrenville Road, Naperville, IL 60563

[www.apics-foxriver.org](http://www.apics-foxriver.org) / [www.depaul.edu](http://www.depaul.edu)

Registrations are handled through the Fox River Chapter.

Contact [vpeducation@apics-foxriver.org](mailto:vpeducation@apics-foxriver.org).**Northern Illinois University (NIU)**

740 Garden Road, Barsema Hall, DeKalb, IL 60115

[www.apics-foxriver.org](http://www.apics-foxriver.org) / [www.cob.niu.edu](http://www.cob.niu.edu)

Registrations are handled through the Fox River Chapter.

Contact [vpeducation@apics-foxriver.org](mailto:vpeducation@apics-foxriver.org)**Elgin Community College (ECC)**

1700 Spartan Drive, Elgin, IL 60123

[www.apics-foxriver.org](http://www.apics-foxriver.org) / [www.elgin.edu](http://www.elgin.edu)

Registrations are handled through the Fox River Chapter.

Contact [vpeducation@apics-foxriver.org](mailto:vpeducation@apics-foxriver.org).**College of DuPage (COD)**

2525 Cabot Dr Ste 201, Lisle, IL 60532

[www.apics-foxriver.org](http://www.apics-foxriver.org) / [www.home.cod.edu](http://www.home.cod.edu)

Registrations are handled through the Fox River Chapter.

Contact [vpeducation@apics-foxriver.org](mailto:vpeducation@apics-foxriver.org)**Pearson VUE Test Sites for CPIM and CSCP certification****Exams are administered by Pearson VUE**They have test facilities in Chicago, Oak Brook and Schaumburg. [www.pearsonvue.com/apics](http://www.pearsonvue.com/apics)  
Toll Free: 1-866-583-8949

## Save with On-site APICS Education Programs



Be among the companies that are scheduling APICS Education Programs on-site at your company location.

The APICS Fox River Chapter offers the following courses for your employees at a discount:

- Certified in Production and Inventory Management (CPIM; 5 Modules)
  - Module 1: Basics of Supply Chain Management (BSCM)
  - Module 2: Master Planning of Resources (MPR)
  - Module 3: Detailed Scheduling and Planning (DSP)
  - Module 4: Execution and Control of Operations (ECO)
  - Module 5: Strategic Management of Resources (SMR)
- Certified Supply Chain Professional (CSCP)
- Principles of Inventory Management
- Lean Workshop
- Global Sourcing Workshop
- Hybrid Course (Fundamentals of Supply Chain, Lean, and Six Sigma)
- Customer Focus Supply Chain Management (CFSCM); One Day Workshop for Non-Supply Chain Professionals (Business Resources, IT, Sales, Marketing, Finance, etc.)

*We can custom tailor an APICS Education Program to meet the goals and strategy of your organization. Contact Chuck Gates at [vpeducation@apics-foxxriver.org](mailto:vpeducation@apics-foxxriver.org) to schedule an on-site education program.*

# 2012 – 2013 Fox River Chapter Board of Directors

## Administration Team

|                                       |                              |
|---------------------------------------|------------------------------|
| President:                            | Tony Tills, CPIM, CSCP       |
| Immediate Past President:             | Shawn Batka, CPIM, CSCP      |
| Executive VP:                         | Open                         |
| Secretary:                            | Rick Skinner                 |
| Treasurer:                            | Earl McDonald II, CPIM, CSCP |
| Budget Director:                      | Jim Hennessy, CPIM, CSCP     |
| Accommodations & Attendance Director: | Vinnie Matic                 |

## Education Team

|   |  |
|---|--|
| VP, Education:                                | Chuck Gates, CPIM, CSCP, CQE, CQM, CMfgE |
| Certification, Educational Services Director: | Jeff Baker, CSCP                         |
| Courseware Development Coordinator:           | Kaiya Iverson, CSCP                      |
| Instructor Services:                          | Open                                     |
| Student Chapter Coordinator:                  | Randy Weaver, CPIM, CSCP                 |
| Faculty Advisor, NIU:                         | Charles Petersen, Ph.D.                  |
| NIU Chapter President:                        | Kevin Rosenquist                         |

## Marketing Team

|                                      |                             |
|--------------------------------------|-----------------------------|
| VP, Marketing:                       | Shawn Batka, CPIM, CSCP     |
| Marketing Director:                  | Jean Meyer, CPIM, CSCP      |
| Program Director:                    | Dan Lueck, CPIM, CPM        |
| Seminar Coordinator:                 | Ken Kolany, CSCP            |
| Communications / Publicity Director: | Kim Redlich                 |
| Membership Director:                 | Mary Kolecki, CPIM          |
| Voice of the Customer:               | Michael Loughman, CSCP, CPL |
| Career Center Coordinator:           | Michael W. Giese            |
| Webmaster:                           | Chris Olesen                |

## Members-at-Large

|                  |                               |
|------------------|-------------------------------|
| Member-at-Large: | Larry Simon, CPIM, CIRM, CSCP |
|------------------|-------------------------------|

## Welcome New Members

*We welcome the following Members who have recently joined our chapter. They represent companies such as US Silica, Winergy, Synergy Flavors, Precision Marshal Steel, Vegetable Juices, Peacock Engineering, Caterpillar, and Menlo Worldwide Logistics*

|                |                |                     |
|----------------|----------------|---------------------|
| Tracy Shriver  | Tony Faivre    | Alisa Yorke         |
| Ramesh Karra   | Sharen Keck    | Sandra Keane        |
| Tiffany Folisi | Bryce Warren   | Cindy Jennings      |
| Barbara Liehr  | James Sanders  | Richard Zielie      |
| Greg Olson     | Dalila Rollins | Michael Chamberlain |
| Jerry Calkins  | Lee Burrell    | David Rodgers       |

We look forward to seeing you at upcoming APICS Fox River Chapter events.

# Upcoming APICS Events – Mark your calendar

## January

- » 1/8 Board Meeting Millard – Geneva, IL
- » 1/10 Plant Tour: KrisDee & Associates South Elgin, IL
- » 1/16 PDM: Escape the Improvement Trap Riverside - Geneva, IL

## February

- » 2/5 Tour: McDonald’s Innovation Center & Hub One Distribution McDonald’s – Romeoville, IL
- » 2/7 Board Meeting Millard – Geneva, IL
- » 2/20 PDM: How to Use Cycle Counting to Control Inventory Riverside - Geneva, IL

## March

- » 3/5 Board Meeting Millard – Geneva, IL
- » 3/20 Panel Discussion: Lean Six Sigma Expert Best Practices Riverside - Geneva, IL

## APICS - Advancing Productivity, Innovation, and Competitive Success

### What is APICS?

APICS, The Association for Operations Management, is the global leader and premier source of the body of knowledge in operations management, including production, inventory, supply chain, materials management, purchasing and logistics. Since 1957, individuals and companies have relied on APICS for its superior training, internationally recognized certifications, comprehensive resources, and worldwide network of accomplished industry professionals.

### What is the Fox River Chapter?

The Fox River Chapter represents companies, and provides services to its members in the Chicago Suburban area. Established in 1977, the Fox River Chapter is the recipient of the highest award given by APICS worldwide, the Platinum Award, for the past 10 consecutive years.

The Fox River Chapter promotes APICS goals by providing networking resources, monthly professional development meetings, certification and educational classes, and publications to members and their companies that lead to improved profits, and advance their professional knowledge and enhance career advancement.

### Membership Application

When you join APICS, you are making the choice to be part of a community of professionals that is committed to excellence and career advancement. APICS membership provides the resources you need to excel in the supply chain and operations management profession. Join APICS to access valuable benefits, including educational and networking opportunities, career resources, unparalleled research and publications, and product discounts. Join APICS today at [www.apics.org/membership-application](http://www.apics.org/membership-application)

*The Fox River Newsletter is published 8 times per year*